

The Council Office, Diamond Jubilee Lodge, Wood View Road, Hellesdon, Norwich, NR6 5QB Tel: 01603 301751 www.hellesdon-pc.gov.uk email: contact@hellesdon-pc.gov.uk

Groundsperson & Deputy Facilities Manager Person Specification

Factor	Essential	Desirable
Education and Qualifications	 Full Driving License (to include tractors) NVQ Level 1 & 2 in Horticulture (or equivalent) Confident using strimmers, hedge trimmers and mowing equipment Interest in play areas, hard courts and public space upkeep Willingness to learn building maintenance and facilities operations Flexible approach to covering caretakers duties when required Strong communication skills and 	 Educated to GCSE level or equivalent including relevant professional qualifications where appropriate. First Aid Trained Trained in Manual Handling Fire Warden Training Food Hygiene Training Qualifications(s) in Grounds Maintenance and machinery Formal qualification in maintenance, repair work and use of tools
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Skills and Knowledge	 Good written and verbal communication skills Proficient in the basic use of computer information systems Ability to build effective working relationships with members of the Council and staff 	 Any management or leadership skills Knowledge of current employment and health and safety legislation An understanding of COSHH requirements
	A good understanding of health & safety	 Any training on managing a community centre, council property maintenance or health & safety procedures

	A good understanding of maintenance and repairs	Any awareness of budgets and cost control, contractor & supplier liaison, or basic understanding of how a parish/local council functions
Experience	 Managing tasks to deadlines within pre agreed timescales within changing priorities. Experience of working within a team environment To be able to provide evidence of being able to inspect, maintain & repair items An interest in horticulture, conservation and sports facilities 	 Experience working in or with local authorities or parish/community councils Basic understanding of building compliance, fire safety, or caretaking routines Experience of working with tractors, cylinder mowers, hedge cutters, pedestrian lawnmowers, hedge cutters and strimmers Experience of working in a community building and maintaining play equipment Experience of tractor driving Developing solutions to a range of practical and technical problems. Experience in monitoring. Experience in team supervision. Experience with communities and community groups. Interest in progressing into management role within facilities or open spaces

Personal Qualities	Deals confidently with a wide range of contacts	Any interpersonal, and mediating skills.
	Handles problems confidently and positively	
	Ability to establish good customer relationships	
	Methodical approach	
	Ability to work on own initiative and complete tasks without supervision	
	 Honesty, integrity and trustworthiness 	
Special or Personal Requirements	Flexibility to attend meetings and events and to work at any council site as deemed necessary.	Confident working with different members of the public and different staff teams
	Commitment to continuing professional development.	
	Ability to travel locally.	
	 To abide by all the Council's policies, including the Councillor / Officer Protocol. 	
	Good team player	
	Honest and trustworthy	
	Good time management	
	• 'Can do' attitude	
	Takes pride in own work	
	Have a good level of fitness	
	Flexible around the needs of the business	